



You **DREAM**.
 You **LOVE**.
 We **DELIVER**.

**10% Love Cashback upto
 Rs 10,000**
 on HP laptops/desktops*



**HDFC debit and credit, Axis credit, SBI credit
 and ICICI credit cards**

*HP Pavilion, Envy, Spectre, Omen, Pavilion AIO and DR range



HP Spectre x360

Stand a chance to win a trip to Paris
 when you purchase Notebook or Desktop
 Plus other exciting offers



Valentines Savings worth Rs. 21,100



www.hpshopping.in/pcoffer



**FREE Couple Movie Pass
 for 2 months**



**2 years onsite
 extended warranty**



**1 year Reliance Theft
 Insurance/ 1 year McAfee
 Internet Security**



VALENTINES REWARDS

Couple Movie Pass

FREE

2 movie tickets every month, for
2 months



GRAND LUCKY DRAW PRIZE

Romantic Couple Getaway

Win a **trip for 2 to Paris**



10% Love Cashback upto Rs 10,000

On HDFC debit and credit cards,
Axis credit card, SBI credit card
and ICICI credit card







Cashback Validity:

Upto Rs 10000 per card account,
Min transaction Rs 45000 on premium models
Offer Validity : 9th Feb – 24th Feb 2018



NOTEBOOKS OFFER

 VALENTINES NOTEBOOKS OFFER 2019		HP Peace of Mind Offer (Worth Rs 21,600)		
Categories	Products	 (Worth Rs 20,024)	 OR  (Worth Rs 699) (Worth Rs 1599)	
Laptops	All laptops with Windows*	1999		

*To redeem the Peace of Mind Offer, visit www.hpshopping.in/pcoffer

Valid 9th Feb – 28th Feb 2019



DESKTOPS OFFER

VALENTINES DESKTOPS OFFER 2019		HP Peace of Mind Offer (Worth Rs 4,698)	
Categories	Products	 (Worth Rs 3,999)	 (Worth Rs 699)
AIO/Tower Desktop	All AIO/Tower with Windows*	299	
AIO Desktop	All AIO with DOS*	499	
Tower Desktop	All Tower with DOS*	699	

*To redeem the Peace of Mind Offer, visit www.hpshopping.in/pcoffer

Valid 9th Feb – 28th Feb 2019



Peace of Mind OFFER Terms & Conditions

- This offer is only applicable in case of purchase Via HP Online store (www.hpshopping.in) or Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal
- Offer is ONLY valid for end customer purchase made from 9th February 2019 to 28th February 2019 for a limited time.
- The Offer is valid only on Omen DC, AN, CE, Pavilion Gaming CX and CB series, Envy x360 AG series, Pavilion x360 CD, AD, Pavilion 14 CE, BF, Pavilion 13 AN, Pavilion 15 CS, CC, CK, CW series, HP 14/15 DR, DA, DX, DB, CF and CR series. Offer is not valid on Notebooks DOS SKUs.
- This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hpvalentineoffer will be used to check validity of the offer.
- The Customer needs to register within 7 days from the date of Purchase of notebook.
- HP Notebook series covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the notebook offer can be directed to notebook@redeemnow.in and desktop offer to desktop@redeemnow.in
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS



10% Cashback Terms & Conditions

1. 10% Cashback* on Purchase of HP laptops and desktops through HDFC credit and debit card EMI, SBI Credit Card EMI, Axis Credit Card EMI and ICIC credit card EMI for transaction done on Pinelabs Machine under 'Brand EMI'
2. Maximum cashback upto Rs 10,000 valid for purchases of Rs 45,000 and above on select Premium Windows laptops and desktops
3. Offer valid only for HPWs, T2 MBOs and top T3 partners. Not valid for LFR and etail partners
4. EMI Transaction is valid only on transactions done on Pinelabs swipe machine under 'Brand EMI' option & only if 'Cashback' is mentioned on charge slip. Customers are requested to retain charge slip for 180 days post program end date
5. Valid on HDFC debit and credit, SBI credit, Axis credit and ICICI credit for EMI transaction only. Cashback tenure applicable only 6 months
6. Valid on EMI transactions greater than or equal to Rs.45,000
7. Only one transaction is allowed per Card account during this offer period
8. Cashback for eligible customers will be posted within 90 days of offer end date. Cashback to be printed on charge slip for eligible transactions.
9. Offer valid from 9th February'19 – 24th February'19



Couple Movie Card T&Cs

1. This voucher entitles the customer to 2 free movie tickets every month for 2 consecutive months at participating cinemas from Monday to Friday (All Shows) and Saturday and Sunday shows before 11:30 am in select cities of India.
2. A minimum of 2 days and a maximum of 7 days' advance notice is mandatory to make a booking.
3. Each movie card holder is entitled to 4 tickets of which a maximum of 2 tickets can be booked per month for 2 consecutive months.
4. If during any month the quota is not utilized, the unutilized amount cannot be carried forward and will be forfeited.
5. The last to activate the card is 15th March, 2019. Failure to activate this movie card on or before 15th March, 2019 will render the movie card invalid and unusable. In such a case this movie card will not be revalidated or extended under any circumstances.
6. Customer can enjoy two movie tickets every month for 2 consecutive months i.e February/March or March/April
7. Only registered movie cards with Unique Registration Number will be valid for processing booking requests.
8. If your mobile number is registered under the "Do Not Disturb" registry, you will not receive any Auto-Registration response. However, you will receive the Authentication Number via e-mail.
9. Log on to www.hpvalentine.bigcityexperience.com for complete T&Cs



Lucky Couple Paris Trip T&Cs



1. The results of the lucky draw contest will be announced post offer period 9th Feb – 24th Feb 2019.
2. Two lucky winners are entitled to a couple paid trip to Paris under the contest
3. The lucky draw contest is valid for all residents of India over the age of 18 years except the state of Tamil Nadu and to employees, Agents, Dealers, or Distributors of HP India Sales Pvt Ltd and PREMIER SALES PROMOTIONS PVT LTD, its clients or agencies and their immediate families.
4. The offer entitles the holder for a holiday package to Paris for 3 Nights. Return Air fare are economy class and subject to availability.
5. The package includes return economy class airfare, 3 Nights stay at a 3/4-star hotel with breakfast, airport transfer on shared basis only.
6. This offer does not include any additional costs (e.g. extra nights, food & beverage or other charges) that, if incurred, must be paid for directly to the hotels. All other charges except VISA charges will be borne by the customer.
7. Only Indian Nationals holding valid PAN cards issued under the provisions of the Income-Tax Act, 1961 shall be entitled to participate under this Promotion. It is mandatory to provide minimum of 45 days' advance notice period prior to travel dates to avail this offer.
8. HP India/Premier Sales Promotions Pvt Ltd will not be responsible for approval or application for VISA, Passports and any other documents which the passengers may require travelling into a foreign country.
9. The offer is non-transferable, non-assignable and cannot be sold, or redeemed for cash. There is no cash alternative to this offer and all reservations are strictly subject to promotional availability.
10. HP India Sales Pvt Ltd India Ltd and PREMIER SALES PROMOTIONS PVT LTD are not responsible for the management of the hotels, airlines and will accept neither liability nor claims for disappointment or dispute in relation to the management of the hotels.
11. Log on to www.hpvalentine.bigcityexperience.com for complete T&Cs



Process note for Redeeming the Peace of Mind Offer

Customer buys an eligible model of Notebook/Desktop from HP authorized channel reseller or HP Online Store (www.hpshopping.in)

Customer to visit www.hpshopping.in/pcoffer and register for availing offer benefit/s within 7 days of purchase of eligible product

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker and his ID proof
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

Post successful payment, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,
Incase of incomplete payment, customer shall receive email/sms

Post successful payment receipt – Customer shall receive claimed benefit/s within maximum of 30 days
Incomplete payment – Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected
Non payment – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected



Process note for Redeeming the Couple Movie Card

Customer buys eligible model of laptop/desktop from HP authorized channel reseller or HP Online Store (www.hpshopping.in), to register, logs on to www.hpshopping.in/pcoffer, and click on 'Redeem Movie Card' and enter the required details and upload the invoice

Post successful validation of the invoice, end user will receive movie reward code along with the reward weblink on the registered mobile number and email within 48 business hours

To use the movie reward code, customer to log on to reward weblink enter the reward code, fill up the form and click submit. Customer receives an authentication code via SMS/EMAIL

Customer to go on the booking tab, enter the authentication code and select movie preference details like city, theatre, movie, time etc. and submit

Customer will receive a call from our concierge 24 hours prior to the booking date to confirm free movie tickets. Post confirmation, customer will receive movie tickets by SMS/ Email



Peace Offerings worth Rs 21600



- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)
- Next Business Day Response*
- High-quality remote assistance and convenient Onsite support available the next business day*



- 1 year McAfee Internet Security (MIS) subscription on desktops and Laptops
- Trusted Anti-Virus for Comprehensive your device
- Protect your device; Anti-Virus; Free technical support



- 1 year of Burglary Cover with Theft Extension Insurance Policy
- Simple and Easy to claim
- 100% of Invoice amount reimbursed in case of any theft or burglary within 3 months from purchase date
- Upto 92.5% of Invoice amount is reimbursed until 1 year from the date of purchase
- Valid only eligible Series on HP notebooks. Not Valid for HP Desktops

*Terms and Conditions apply



Important things to note during registration

Some important points that need your attention while you opt for any redemption benefit/s.

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
 - A copy of purchase invoice,
 - A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).
 - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.
- Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.
- Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.



Offer Terms & Conditions

- All customer queries regarding the offer can be directed as per the following:
 - Email : Customer can write email to notebook@redeemnow.in for notebooks queries and desktop@redeemnow.in for desktop queries
 - Callback : In case customer wants talk to our representative, send SMS REDHELP to 53030, and we will give you a callback within 24 hours, or visit to www.redeemnow.in and using Helpdesk section provide details for call back
- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.



Peace Offering T&Cs



Additional 2 year Onsite Warranty- Consumer Notebooks & Desktops

- All HP Consumer notebooks come with 1 year default onsite warranty. This offer is for additional 2 years onsite warranty. Total Warranty period will be 3 years.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers in case of any after sales support requirement.
- Desktop Model's which already have 3 year warranty will not be eligible under this offer.



1 year McAfee Internet Security Subscription- Consumer Notebooks/Desktops

- 1 year McAfee Internet Security (MIS) subscription can be availed by downloading and installing MIS software via the link which will be sent in an email by HP Redemption Cell along with license key.
- For any service/performance issues regarding MIS, customers need to contact McAfee service center for any help. HP will not be responsible for any service or performance related issues of MIS.
- McAfee Service Center Toll Free No.: 1800-3000-2454, Also refer: <http://service.mcafee.com/fag/country.html>



Reliance Theft Insurance T&Cs

RELIANCE

- HP Redemption Cell will get 1 year Burglary Cover with Theft Extension Insurance policy issued for the end-customers.
- The steps to avail insurance policy will be performed by HP Redemption Cell and customers will get the Insurance policy via email.
- Policy cover will start after HP Redemption Cell has approved the redemption.
- Policy to be issued on the Invoice amount in the name of the end-customer by Reliance General Insurance (RGI).
- Theft and burglary to be covered under the policy by RGI.
- Depreciation rate will be charged on the invoice value @ 2.5% per quarter. Please refer the example given in Table 1.1
- HP's role will be only till getting the policy issued for the end-customer
- In case of theft/burglary of laptop, customers need to approach RGI directly for claim filing/claim handling. HP will have no role to play in claim filing/claim handling.
- In case of any dispute, HP will have no obligation/liability towards resolving the same. Customers need to settle such disputes directly with RGI.
- End-customers need to ensure that the name with which they are registering at www.redeemnow.in/hpvalentineoffer has a bank account in an Indian nationalized or private bank. This is a compulsory requirement of RGI for claim disbursement.

Table 1.1: Example
Laptop purchase date: 17th October, 2017

Claim Logged Date:	Amount returned to customer:
Before 17th Jan'17	Full invoiced amount will be given to customer
17th Jan'17 - 16th April'17	2.5% will be cut from invoiced amount
17th April'17 - 16th July'17	5% will be cut from invoiced amount
17th July'17 - 16th Oct'18	7.5% will be cut from invoiced amount



Link to check policy details: <https://www.reliancegeneral.co.in/Insurance/SMEs/Burglary-and-Housebreaking/BurglaryAndHouseBreaking.aspx>

Claims Filing/Handling

- Claims to be intimated by the customer through RGI Call center or Online Portal.
- An FIR to be registered for the loss.
- Non traceable report to be occupied from the Police Department
- Documents required for submission to process the claim
 - Claim Form –Duly filled and signed
 - Policy schedule
 - Invoice Copy
 - Copy of FIR
 - Non Traceable report
 - KYC documents
 - NEFT Documents
- Claim will be settled within 7 days of the submission of all the completed documents by RGI.
- Call Center No. - 18003009

NOTE:

- Claim Filing/Handling is the sole responsibility of Reliance General Insurance.
- HP will not be responsible for the same.
- In case of any issues faced by end-customers in any of these 5 steps, they need to approach RGI service centers directly.