



EXCLUSIVE OFFER FOR STELLAPPS EMPLOYEES!



Free 2 Year Extended Warranty



3 years Protegent Antivirus



HP STELLAPPS OFFER



1st May 2022 to 31st May' 2022

www.redeemnow.in/hpstelloffer

HP Stellapps Offer

Part no.	Eligible SKUs	  (Worth ₹14 499.00)
3E3R6PA	HP Pav Gaming Notebook 15-ec2008AX	FREE
4R829PA	HP Pav Aero Notebook 13-be0190AU	
4N8K9PA	HP Pav Aero Notebook 13-be0030AU	
533T6PA	HP Pav x360 Convert 14-dy0186TU	
510L4PA	HP Notebook 14s-ef1001TU	
511C6PA	HP Notebook 14s-ef1000TU	
536C3PA	HP Notebook 15s-fq2627TU	
678M6PA	HP Chromebook x360 14a-ca0504TU	
678M8PA	HP Chromebook x360 14a-ca0506TU	
637S4PA	HP Notebook 14s-dq3033TU	
637S3PA	HP Notebook 14s-dq3032TU	

*Terms & Conditions apply



HP Stellapps Offer

OFFER TERMS AND CONDITIONS

- The offer is applicable on purchase from Unique Computers only, The offer is not valid for purchases made via online portal or from any other partner across India
- EPP offer is only valid for purchases made by invited employees of Stellapps and its subsidiaries during the valid purchase window of 1st May to 31st May'2022
- Product will be dispatched post collection of 100% payment by Unique Computers
- Product once billed can not be returned or exchanged /upgrade/downgrade options not available
- Products purchased under the program should be used by employees and not to be sold in market or any online marketplaces
- Products purchased under EPP program are eligible for special offers exclusively for Stellapps Employees, other retail offers, or additional support and discount can not be clubbed.
- This offer is valid only on select HP notebook SKU's, any series that is not a part of eligible SKU list, will not be considered under this offer, HP will not be responsible for any miscommunication in this regard.
- 1 Employee is eligible for maximum of 2 product under the EPP program, post invoicing outstation deliveries will take 7 to 10 days time, this offer is not valid on bulk orders
- OTP is required for POS billing and Invoice generation, EPP offer is strictly applicable for Stellapps employees, and the employee ID should be mentioned in the invoice
- *Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hpstellappoffer will be used to check validity of the offer.*
- The customer needs to register within 14 days from the date of purchase of Notebook.
- HP notebook series covered under this offer are also available without this offer.
- *Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.*
- All customer queries related to notebook offer and redemption can be directed to notebook@redeemnow.in
- Offer claimed online by customers shall be processed and communicated via EMAIL/SMS
- *Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.*
- *In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.*
- HP shall not be held responsible for any delay in communication with regards to this offer. Offer can be withdrawn or changed by HP at any point during the terms of this program without giving any reason whatsoever
- HP will be responsible only to the extent of standard HP warranty accompanying any of the HP products covered under this offer
- To the extent permitted by law, the customers by availing this offer agree and undertaken not to hold HP & /or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for any actions, claims, demands, losses, damages, costs, charges and expenses that the customer may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur by way of and/or on account of the present offer
- All disputes will be subject to Bangalore courts jurisdiction



HP Stellapps Offer

PROCESS NOTE TO REDEEM THE WARRANTY OFFER

Customer buys an eligible model of Notebook from Unique Computers

Customer to visit www.redeemnow.in/hpstellappsoffer and register for availing offer benefit/s within 14 days of purchase of eligible product.

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker, valid ID proof,
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Post successful Validation –
Customer shall receive claimed benefit/s within maximum of 30 days



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IMPORTANT THINGS TO NOTE

Some important points that need your attention while you opt for any redemption benefit/s.

- *During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.*
- *During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.*
- *At the time of registration, kindly keep a scanned copy of the following documents:*
 - *A copy of purchase invoice,*
 - *A barcoded notebook serial number sticker (same can be taken from cardboard packaging).*
 - *A copy of your ID proof.*
- *During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.*
- *Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 14 days of purchase of the product.*
- *Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, post successful receipt of validation, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of claim approval.*



HP Stellapps Offer

OFFER ESCALATION MATRIX

Email

notebook@redeemnow.in for notebooks

Call-back

Send SMS REDHELP to 53030, and will give a callback within 24 hours, or visit to www.redemnow.in and using Helpdesk section provide details for call back

Escalation

For escalations, customer can write to escalation@redeemnow.in

High escalation

For 4th level of escalation, customer can write to escmanager@redeemnow.in

- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.

