

HP Smart Tank Offer



Hurry, limited time offer!



HP Smart Tank 581/521



HP Smart Tank 580/520



HP Smart Tank 589



HP Smart Tank 585



*Offer valid till stocks last.



Steps to Avail Offer:

1. Visit: www.redeemnow.in/hpsmarttankoffer/ and register
2. Upload your documents
3. Eligible for Fire-boltt Rocket Smartwatch and Boat Airdopes

Valid SKU List



| Part | Description | Purchase Validity | Fire-boltt Rocket Smartwatch | Boat Airdopes | Registration Validity |
|--------|-------------------|---|------------------------------|----------------|---|
| 1F3Y4A | HP Smart Tank 585 | 1 st July'23 to 31 st August'23 | Free | Not Applicable | Register within 7 days from the date of Purchase of printer |
| 4A8D9A | HP Smart Tank 589 | 1 st July'23 to 14 th July'23 | | | |
| 1F3Y2A | HP Smart Tank 580 | 1 st July'23 to 31 st August'23 | | | |
| 4A8D4A | HP Smart Tank 581 | 1 st July'23 to 31 st August'23 | | | |
| 1F3W2A | HP Smart Tank 520 | 1 st July'23 to 31 st August'23 | | | |
| 4A8R9A | HP Smart Tank 521 | 1 st July'23 to 31 st August'23 | | | |
| 4SR29A | HP Smart Tank 500 | 13 th July'23 to 30 th September'23 | Not Applicable | Free | |
| 7ZV78A | HP Ink Tank 316 | 13 th July'23 to 30 th September'23 | | | |
| Z6Z13A | HP Ink Tank 319 | 13 th July'23 to 30 th September'23 | | | |

* Terms & Conditions apply

* Valid on select models on redemption only

Terms & Conditions



- Same email ID, mobile number, address and PAN number can be used to register for the offer redemption for only once. If more than 1 request is received with the same contact details/PAN number, the claim for offer benefits will be rejected.
- Also, not more than 1 unit of HP Smart Tank printer per invoice will be eligible for redemption under this offer.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfilment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email/SMS.
- Offer benefit(s) shall be processed and dispatched on the registered address within 30 days from the date of approval of claim. Customers will be informed through an email in case of any delay in processing of the same. HP and/or its agency will not be held liable for any delay in processing of the offer due to any force majeure condition or on account of any government or local authority-imposed restrictions due to the ongoing pandemic situation.
- In case if there is a mismatch between Serial no./ Invoice uploaded by customer, the agency representative will contact and confirm for the correct invoice. If the right invoice is not submitted within 10 days, case will be dismissed.
- HP shall not be held responsible for any delay in communication with regard to this offer. HP reserves the right to either change the offer benefits or withdraw the offer at any point without any notice or reason.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.
- The HP Printer SKUs eligible under this offer are also available for sale independently without the offer.
- HP does not intend to have access to personally identifiable information (“PII”) of Customer in connection to this offer and any such access will be incidental. While handling PII of a customer, HP will be guided by its Privacy policy, which is available at <https://www.hp.com/privacy>.

Terms & Conditions



- This Offer is valid only on select SKUs of HP Smart Tank Printers as stated below, purchased between **1st July'23 to 31st August'23** respectively. The offer doesn't extend to any other HP Printer SKU not mentioned in the list above. Please go through the offer carefully as HP will not be responsible for any miscommunication in this regard.
- This offer is valid for this SKU **Smart Tank 589** from the purchase date 1st July'23 to 14th July'23 to avail the freebie Fire-boltt Rocket Smartwatch.
- This offer is valid only on select SKU of **HP Smart Tank 580, 581, 585, 520 and 521**, valid from the purchase date 1st July'23 to 31st August'23 to avail the freebie Fire-boltt Rocket Smartwatch.
- This offer is valid only on select SKU of **HP Smart Tank 500, HP Ink Tank 316 & 319**, valid from the purchase date 13th July'23 to 30th September'23 to avail the freebie Boat Airdopes 138 Active Black.
- This offer cannot be clubbed with other offers like : PC-Print Bundle special pricing being run on Ink Tank 316.
- The Customer needs to register within 7 days from the date of Purchase of printer.
- This Offer is valid on select SKUs of HP Smart Tank Printers as mentioned above, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Printer entered by you at www.redeemnow.in/hpsmarttankoffer/ will be used to check validity of the offer.
- HP Printers covered under this offer are also available without this offer.
- All customer queries regarding the printer offer can be directed to printer@redeemnow.in
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.



Some important points that need your attention while you opt for any redemption benefit/s.

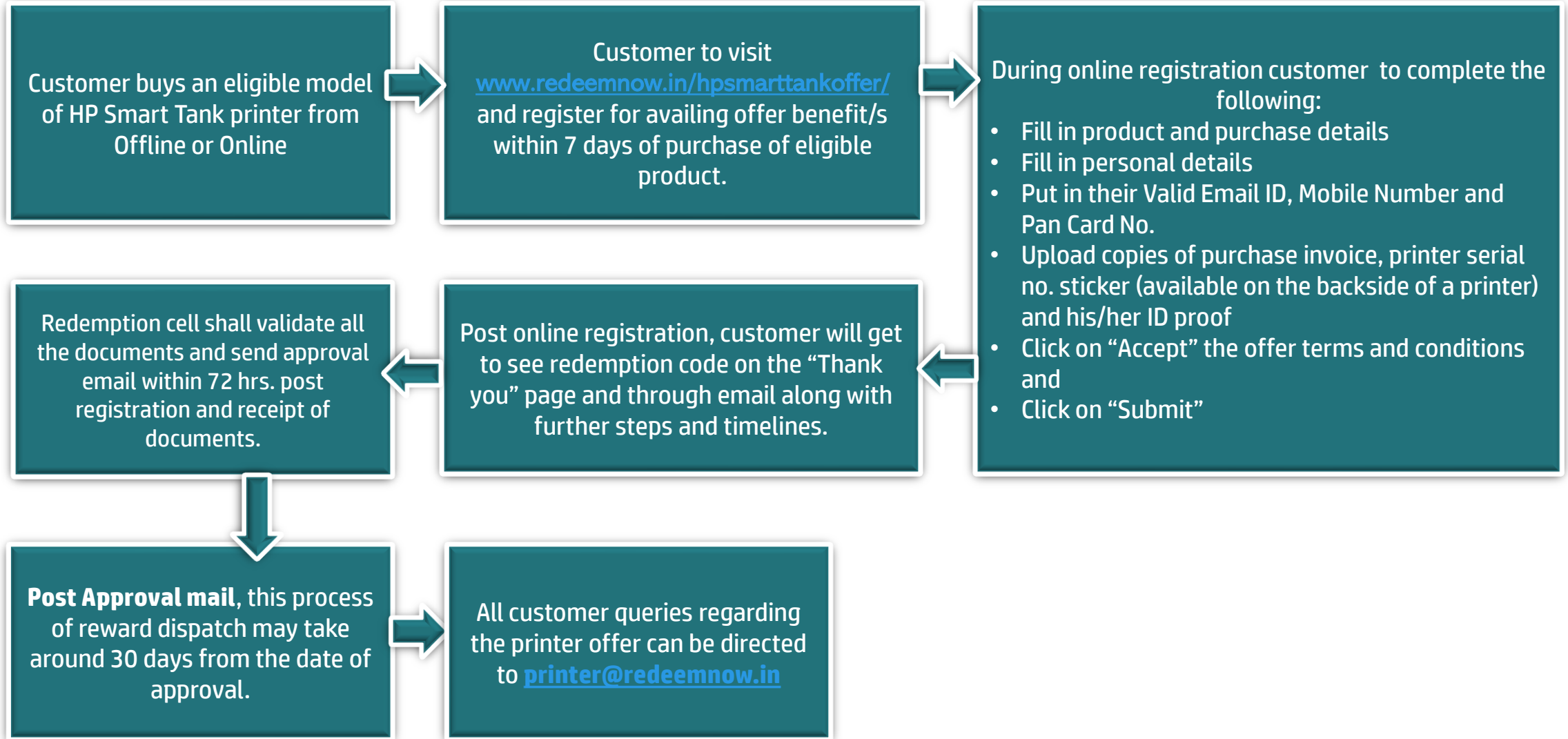
- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
 - A copy of purchase invoice,
 - A printer serial number sticker (available on the backside of a printer).
 - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefit(s) reach to you directly.

Redemption Process



- Please mention your dealer's name and select the valid SKU to get the offer details. Select the offer and check your registration details before you click on Submit button. Upon successful submission of details, a thank you page will open. Please make a note of your redemption code that can be used as a reference number for all future communications with the redemption cell. Registration should be completed within 7 days of purchase of the product.
- On receipt of these documents and registration details, redemption cell shall do verification of the same, and share further communication within 72 hrs. through email / SMS about validation status.
- Hold stage:
 - In case of any missing details/documents, customer shall be requested to provide the same within given time frame.
- Rejection stage:
 - In case of rejection of claim due non-compliance of the terms of the offer, customer shall be communicated about the same through Email/SMS
- All customer queries regarding the offer can be directed as per the following:
 - Email : Customer can write email to printer@redeemnow.in
 - SMS update: In case customer wants know latest status of their claim, customer can send SMS Claim <RedemptionCode> to 53030, and an auto reply with latest status of the redemption request will be shared through system

Process flow for redeeming the offer





Thank you!