

HP REINVENTED WARRANTY



Additional 2 years warranty



1st November 2018 - 31st January 2019

Offer Details

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Additional 2 year Onsite Warranty

- All HP Commercial notebooks comes with default 1 year onsite warranty. Customers can choose Additional 2 Year onsite Warranty under this offer. 2
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers.

Redemption Process:

Dear Customer,

For availing of 2 Years Reinvented Warranty Offer, customer needs to register within 10 days from the date of purchase.

On submitting this form, you will get a Redemption Code. Please save and use it for all future communications.

Within 72 hours, you will receive Order Confirmation Email** with the detail of net payable amount which you need to pay online NEFT/RTGS or Offline through Cheques/DD with in stipulated timeframe of the offer.

Processes of making Payment •

Online

• Offline

Both processes are explained below and customers can choose either of the 2 processes.

Online Redemption Process:

Customer needs to perform the below steps within 10 days from the date of Online Registration:

- After receiving the Order Confirmation Email, payment through NEFT/RTGS, the following action to be taken
- Customer needs to make fund transfer as per Order Confirmation Email to:

Payee Name IRIS Computers LTD

Payee Address A-155, Road No. 04, Mahipalpur New Delhi - 110037

Bank Name State Bank of India

A/C No. 30931130176

IFSC Code SBIN0018173

MICR Code 110002561

BRANCH ADDRESS Commercial Branch 20/34,
2nd Floor
Pusa Road, Karol Bagh,
New Delhi 110005

- Account Type: CC
- Reference : Mention Redemption code
- Once fund transfer process is completed make a note of fund transfer reference number (you need to send the same at warranty@redeemnow.in)

- Razorfish (a div. of TLG India Pvt. Ltd.), will then validate the documents and send an Order Approval Email within 3-4 working days, which will contain details of payment made and timelines for the upgrade of reinvented warranty into HP System.

Offline Payment Process:

Kindly ensure that all you are uploading all the necessary documents at the time of making registration only. Within 72 hours of registration, an order confirmation email will be sent to your registered email id confirming the amount that you need to pay via an 'At Par' Cheque/Demand Draft.

- An 'At Par' Cheque/DD of payable amount towards processing and handling charges (if applicable) in favour of " IRIS Computers LTD", payable at Delhi.
- Note: Please mention your Redemption Code in the courier/post that you will send and also over the backside of Cheque/DD.
- The documents need to be sent to the following address:
HP Redemption Cell (Reinvented Warranty),
 - Office No. 925, 89, Hemkunt Chambers,
 - Nehru Place, New Delhi – 110019
- On receiving the documents, TLG India Pvt. Ltd. will validate the documents and send an Order Approval Email within 7 days, which will contain details of payment receipt and timelines for the upgrade of 2 Years Reinvented Warranty into HP System.

Terms and Conditions

- Only eligible HP product models will be considered under this offer. Please check with your retailer on the validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- The serial number of the Notebook and the Redemption Code you get on registering at this link will be used to check the validity of the offer on the Notebook.
- The customer has to register at www.redeemnow.in/reinventedwarranty within 10 days from the date of purchase and all documents have to be uploaded at the time of making registration only.
- Customer needs to send the Reference code of the payment made at warranty@redeemnow.in with within 30 days of the registration made. The claim will be rejected if these timelines are not followed.
- In case, the customer has purchased more than one unit of the same notebook part number, and wish to register more than a unit for 2 Years Reinvented Warranty offer, can use Add Serial Number function on the registration page, and register up to 10 serial numbers under a single registration.
- In case, the customer has purchased more than one unit, but notebook part number is different, in that case, the customer is advised to make separate registration to avail 2 years Reinvented Warranty Offer. Add Serial Number function won't work in such scenario.
- Please note that the claim will be processed ONLY if the Name and Company Name on the invoice and the name registered on the registration site is same. All the serial numbers should be there on the invoice copy.

request your attention to this point and request you to submit appropriate details to ensure timely claim approval.

- This offer is ONLY valid for enterprise customer purchases made between 1st November 2018 and 31st January, 2019.
- The HP product models covered under this offer are also available without this offer
- The Redemption site will ONLY be active till 10th February, 2019 (Midnight).
- All customer queries regarding the offer can be directed to warranty@redeemnow.in .
- If the customer registers within 10 days from the date of purchase, but his/her payment do not reach HP Redemption Desk within next 30 days from the date of online registration, the customer will not be eligible for the offer.
- Please make sure that the email id with which you register is your own id and not the shopkeeper's email id.
- Once the order has been placed after registration and redemption process, that order can neither be cancelled nor modified.
- In case of any customer issues on redemption, all attempts will be made to ensure the validity of the redemption and resolve genuine issues.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.