

HP ONAM 2020 OFFER



VALID ONLY IN KERALA MARKET

ON SELECT
CONSUMER NOTEBOOKS
and DESKTOPS



6th Aug'20 to 25th Sept'20

www.redeemnow.in/hponamoffer

Note:

- Offer is valid only if the Customer address and the Reseller are both from the state of Kerala
- HP Beat the Odds offer is not valid for Kerala from purchases made from 6th August to 25th September 2020
- This offer cannot be clubbed with any other offer which may be applicable outside Kerala
- This offer is not applicable for all online purchases made by end-customers during the said offer period.

HP ONAM 2020 OFFER



ONAM CASHBACK OFFER

5%

5% cashback offer up to ₹2500.00 on value above ₹35000.00



Offer applicable on select range of HP Laptops and AIOs



Valid only on SBI Credit Card on 6/0 EMI transactions via Pinelabs



Cashback offer valid from 28th July'20 to 25th Sept'20

HP ONAM 2020 FINANCE OFFER



6th Aug'20 to 25th Sept'20

CONSUMER NOTEBOOK &
DESKTOPS
PRODUCT CATEGORY



HP AIO (Mainstream)	SRP (With GST)	SCHEME	9/3*	6/0
Spectre Omen/Pavilion Gaming Envy, Pavilion x360 Pavilion 13/14 Pavilion 15 HP Chromebook DR, DX, CR, DK HP AIO (Premium)	₹60,000 and above	15/5	9/3* Or 8/0* or 12/4*	6/0
HP 14/15 Win 10 / MS office	₹40,001 to ₹60,000	12/4		
	₹25,000 to ₹40,000	9/3	9/3*	6/0

*Processing Fee Rs 499.

*Bajaj and HDB include DBD of 1.77% (inclusive of taxes)

*Offer T&Cs apply.

*Model's validity is subject to HP's discretion

*Finance eligibility at the sole discretion of finance company and banks

HP ONAM 2020 OFFER



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Extended Warranty Offer

SPECIAL STUDENT OFFER

NON-STUDENT OFFER

1+1 Year Extended Warranty & Protegent Antivirus	 	Worth ₹4999.00 ABSOLUTELY FREE*	Worth ₹4999.00 AT ₹999.00*
1+2 Year Extended Warranty & Protegent Antivirus	 	Worth ₹8999.00 AT ₹499.00*	Worth ₹8999.00 AT ₹1498.00*

*Offer T&Cs apply.

Not valid on BB SKUs and HP Spectre.

*Includes processing fee, shipping and handling charges

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EXPERIENCE OFFER

CATEGORIES	MODELS	SERIES	B&O H4 Headset (Worth ₹24999.00)	HP BH10 Headsets (Worth ₹2999.00)
Envy/Spectre	Spectre	AW, AK, EB AR, AY, AQ, BA, EP	₹3999.00*	₹499.00
	Envy			
Gaming	Omen	DC, EK, DH DK, EC, A	NA	
	Pavilion Gaming			
Pav 14/15, x360	X360	X360 - DH, DW 14/15 - CS, CE	NA	
	Pav 14/15			
Chromebook		CA, NA	NA	
HP 14/15		DA, DU, CF, CS, DR, ER EQ, DB, DK, EY, FR, GR	NA	

*Offer T&Cs apply.

Valid only of SRP Based Models

*Includes processing fee, shipping and handling charges

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Desktop Warranty Offer (Safety Package worth ₹4,750.00)

CATEGORIES	PRODUCTS	 (Worth ₹ 3999.00)	 (Worth ₹ 750.00)
Gaming	Pavilion Gaming	NA**	
Envy/Pavilion	Envy AIO Pavilion AIO	NA**	
HP AIO/Tower	With Win 10	₹499.00	
	With DOS	₹499.00	

**Default 3 years warranty

*Offer T&Cs apply.

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Special AIO Offer

GOOGLE HOME MINI
(WORTH ₹4999.00)

CATEGORIES	
All HP AIOs	₹299.00*

*Includes processing fee, shipping and handling charges

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CASHBACK OFFER TERMS AND CONDITIONS



1. *All SBI Credit Cardholders excluding SBI Corporate Credit Card with no payment outstanding of more than 30 days and to whom a communication is sent by SBICPSL and/or HP are covered under this Program.*
2. *Validity of the offer: 28th July'20 to 25th September'20.*
3. *Under this Program, cardholder can avail:*
 - a. *5% Cashback only on HP Consumer Laptops and Desktops All-in-Ones*
 - b. *Minimum Transaction Amount: INR 35,000*
 - c. *Maximum Cashback: INR 2,500 per card account during the offer term*
 - d. *Applicable only on SBI Credit Cards (Excluding SBI Corporate Credit Cards)*
 - e. *Offer shall be applicable on No Cost 6/0 EMI transactions via Pinelabs only*
 - f. *Offer is only applicable in stores with Pinelabs EDC machines and Pinelabs Gateway on HP OLS (<https://store.hp.com/in>). Not valid on Etail Purchases.*
 - g. *Offer can be availed only once per card during the programme term*
4. *Cashback for eligible transactions would be posted after 90 days after Offer End Date (24th December, 2020)*
5. *In case of full cancellation/return of your order, transaction will not qualify for the Offer under this program. If you cancel a part of your order, you will qualify for the Offer only on the net amount you pay on the basis eligibility.*
6. *Any query regarding the program will be entertained only till 22nd February, 2021. Post such date, SBICPSL & HP will not entertain any correspondence or communication in any manner whatsoever regarding this Program from any persons.*

ONAM OFFER TERMS AND CONDITIONS



- *This offer is only applicable in case of purchase Via Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal*
- *Offer is ONLY valid for end customer purchase made from 6th August 2020 to 25th September 2020.*
- *The 'HP Onam offer is valid only on Omen DH, DC, EK Series, Pavilion Gaming DK, EC,A, Envy AR, AY AQ, BA, EP series Pavilion x360 DH, DW, Pavilion 14 CE, Pavilion 15 CS series, HP Chromebook CA and NA, HP 14/15 DA, DU, CF, CS, DR, ER, EQ, DB, DK, EY, FR, and GR series. Warranty Offer is not valid on Spectre and neither Warranty nor Experience Offer is valid on Omen X. Offer is not valid on Notebooks DOS SKUs, online derivative series, models with upfront pricing and BB SKUs. Experience Offer is valid on Spectre AW, AK, and EB series.*
- *This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.*
- *This offer is not valid on bulk orders.*
- *Antivirus Offer is not applicable on HP Chromebook.*
- *Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hponamoffer will be used to check validity of the offer.*
- *The uploading of a student ID verifying the current academic year at www.redeemnow.in/hponamoffer is mandatory to redeem the Special Student Offer. In case of any inadequacies, HP might ask for an additional proof.*
- *The Special Student Offer is valid only one laptop per student.*
- *For the Special Student Offer, Invoice should be in the name of the student or should carry the student name as per the student ID. (Eg. Rahul Arora, son of Raj Arora.)*
- *HP Notebook series covered under this offer are also available without this offer.*
- *Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.*
- *All customer queries regarding the notebook offer can be directed to notebook@redeemnow.in*
- *Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.*
- *In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.*
- *Offer claimed by online customer shall be processed and communicated through Email / SMS.*

EXTENDED WARRANTY OFFER



- Extend your Total Warranty Coverage to 2 years Onsite (1 Year Standard + 1 Year Extended)
- Next Business Day Response*
- High-quality remote assistance and convenient Onsite support available the next business day*

OR



- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)
- Next Business Day Response*
- High-quality remote assistance and convenient Onsite support available the next business day*



- 1 year Protegent Antivirus subscription on desktops and Laptops
- Secure device from viruses
- Fast & Easy Installation

PROCESS NOTE TO REDEEM THE OFFER



Customer buys an eligible model of Notebook from HP authorized reseller



Customer to visit www.redeemnow.in/hponamoffer and register for availing offer benefit/s within 7 days of purchase of eligible product.



During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker, his ID proof,
- **Upload copy of Student ID Card (If Availing The Special Student Offer)**
- Click on “Accept” the offer terms and conditions and
- Click on “Submit”

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration



Post online registration, customer will get to see redemption code on the “Thank you” page and through email along with further steps and timelines



Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days



Post successful payment, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,
Incase of incomplete payment, customer shall receive email/sms



Post successful payment receipt – Customer shall receive claimed benefit/s within maximum of 30 days
Incomplete payment – Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected
Non payment – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected

IMPORTANT THINGS TO NOTE DURING REGISTRATION



Some important points that need your attention while you opt for any redemption benefit/s.

- *During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.*
- *During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.*
- *At the time of registration, kindly keep a scanned copy of the following documents:*
 - *A copy of purchase invoice,*
 - *A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).*
 - *A copy of your valid ID proof.*
 - *A copy of your student ID card (only full time will be valid)(If availing Special Student Offer)*
- *During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.*
- *Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.*
- *Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.*
- *Student ID card which is for full time only will be valid for this offer, no part time or distance learning student ID cards will be applicable for this offer.*

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THANK YOU