



Purchase made of HP Ink Tank model, 410, 415 and 419 Printer in between 24th December, 2018 to 31st March, 2019 through HP Online Store (www.hpshopping.in) or through Over the counter HP Authorized reseller need to register at www.redeemnow.in/inktankoffer and follow stated process to claim free offer benefit.

We would like to highlight some important points that need your attention while you opt to claim a redemption benefit(s).

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice,
- Post offer registration and issue of a redemption code, customer must send **a copy of Purchase invoice** and **original cut-out of the printer bar code serial number sticker** (same can be taken from cardboard packaging of Printer packaging), mentioning the redemption code on copy of purchase invoice to the below address:

HP Redemption Cell (Ink Tank Offer)

Office No - 925, Hemkunt Chambers,

89, Nehru Place, New Delhi – 110019

- Offer is ONLY valid for end customer purchase made in-between 24th December, 2018 – 31st March, 2019.
- The Offer is valid only on HP Ink Tank 410, 415 and HP Ink Tank 419 printer.
- Offer registration shall open till 10th April, 2019.
- Hardcopies of claim documents needs to be submitted before 15th April, 2019
- Payment on account of processing and handling charges needs to be made before 15th April, 2019.

- To avail offer benefit, customer needs to visit <https://www.redeemnow.in/inktankoffer> and complete registration, post OTP verification of mobile number.
- Customer need to enter correct serial number of purchased product while doing registration in this offer. The serial number of the printer entered by the customer at www.redeemnow.in/inktankoffer shall be used to check validity of the offer.
- Upon successful submission of details, a thank you page will display on the screen, customer need make a note of redemption code. This will be a ready reference number for all future communications with redemption cell. Registration should be completed within 10 days of purchase of the product.
- Supporting documents needs to be submitted through courier or post to the above mentioned address by on or before 15th April, 2019
- On receipt of invoice copy and cut-out of serial number sticker, redemption cell shall do verification of the same, and share further communication within 72 hrs. through email / SMS about validation status and also a link or step to follow for making payment on account of processing and handling charges
- On receipt of payment, claim approval communication shall be shared to the customer and further processing and release of claimed benefit/s shall be done immediately, however HP ensure that claimed benefit/s is delivered within a maximum of 30 days from the date of claim approval.
- In case of any missing details/documents, customer shall be requested to provide the same within given time frame and claim validation status shall be marked as “Hold”.
- In case of rejection of claim due non-compliance of the terms of the offer, customer shall be communicated about the same through Email/SMS and all such cases, customer shall not receive a payment link.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- HP Ink Tank Printer covered under this offer are also available without this offer.
- Please make sure that email id and mobile number being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID and mobile number only.
- Same Email ID and Mobile Number can be used to register for the offer benefit/s against a maximum of 2 purchases, if more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.
- If customer complete online registration by visiting to the webpage i.e. www.redeemnow.in/intankoffer and complete offer registration and also send claim documents to HP Redemption Cell (Ink Tank Offer), but does not make payment on account of processing and handling charges or it is found upon the documents validation that, the

purchased product is not a legal product of HP India or any other mistake found, claim for offer benefit shall stand rejected and no further communication shall be entertained in this regard.

- All customer queries regarding the offer can be directed to printer@redeemnow.in
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.
