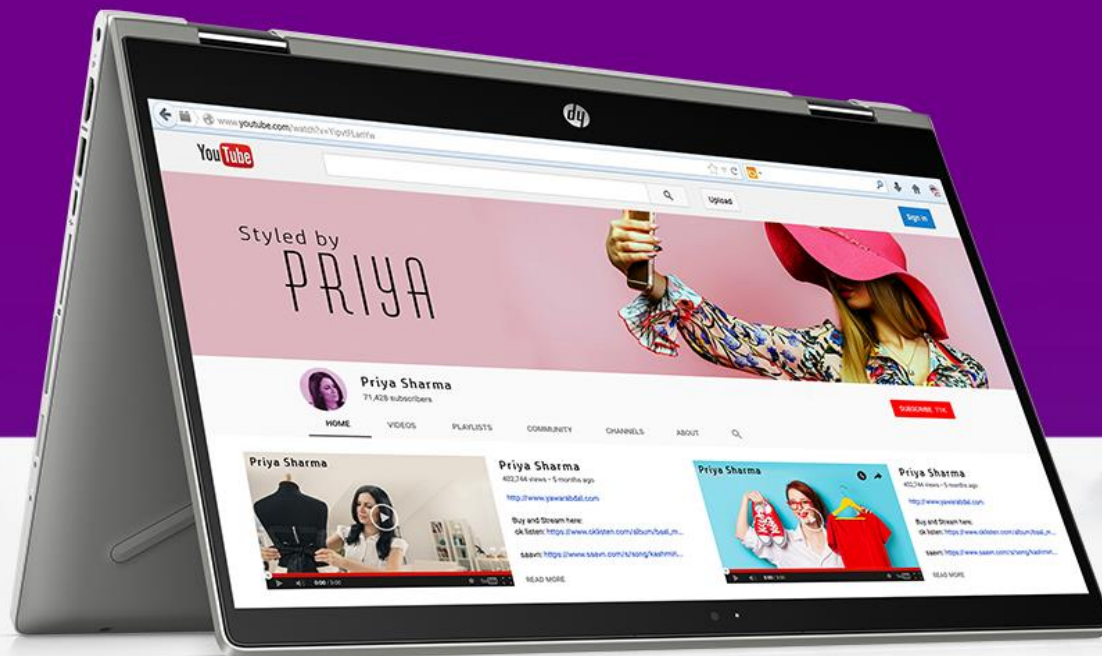




keep reinventing



HP Pavilion x360 14-CD0055TX Laptop

WOMEN'S DAY OFFER



PAMPER YOURSELF
WITH BEAUTY SERVICES
WORTH UP TO ₹3,000



SHINE BRIGHTER
WITH TANISHQ VOUCHER
WORTH ₹10,000



STAY SECURED
WITH SAFETY PACKAGE
WORTH Rs 21,600

1st March 2019 – 10th March 2019

www.hpshopping.in/pcoffer



Women's Day Gift Rewards

Salon Experience Booklet

FREE

5 services package
worth **Rs 3000**



Rs 10000

TANISHQ Voucher
A TATA PRODUCT

10 lucky winners







*Redeem the free salon booklet and a chance to win Tanishq voucher on www.hpwomen.bigcityexperience.com

Valid 1st Mar – 10th Mar 2019



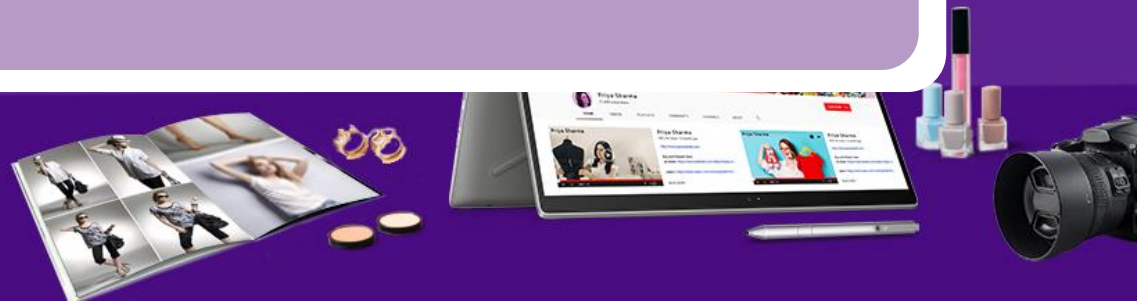


Notebooks Offer

 WOMEN'S DAY NOTEBOOKS OFFER 2019		HP Peace of Mind Offer (Worth Rs 21,600)		
Categories	Products	 (Worth Rs 20,024)	 (Worth Rs 699)	OR  (Worth Rs 1599)
Laptops	All laptops with Windows*	1999		




*To redeem the Peace of Mind Offer, visit www.redeemnow.in/hpwomen

Valid 1st Mar – 10th Mar 2019



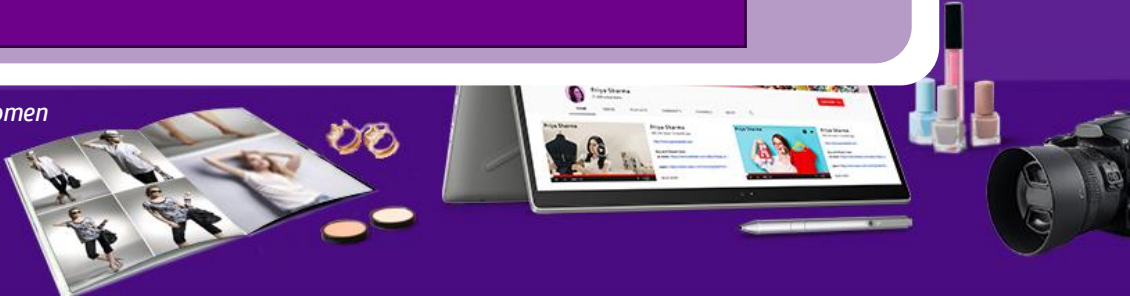


Desktops Offer

 WOMEN'S DAY DESKTOPS OFFER 2019		HP Peace of Mind Offer (Worth Rs 4,698)	
<i>Categories</i>	<i>Products</i>	 (Worth Rs 3,999)	 (Worth Rs 699)
<i>AIO/Tower Desktop</i>	<i>All AIO/Tower with Windows*</i>	299	
<i>AIO Desktop</i>	<i>All AIO with DOS*</i>	499	
<i>Tower Desktop</i>	<i>All Tower with DOS*</i>	699	

*To redeem the Peace of Mind Offer, visit www.redeemnow.in/hpwomen

Valid 1st Mar – 10th Mar 2019





Peace of Mind Offer T&Cs

- This offer is only applicable in case of purchase Via HP Online store (www.hpshopping.in) or Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal
- Offer is ONLY valid for end customer purchase made from 1st March 2019 to 10th March 2019.
- The Peace of Mind Offer is valid only on Omen DC, AN, CE, Pavilion Gaming CX and CB series, Envy x360 AG series, Pavilion x360 CD, AD, Pavilion 14 CE, BF, Pavilion 13 AN, Pavilion 15 CS, CC, CK, CW series, HP 14/15 DR, DA, DX, DB, CF and CR series. Offer is not valid on Notebooks DOS SKUs, Spectre, online derivative series and models with upfront pricing.
- This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hpwomen will be used to check validity of the offer.
- The Customer needs to register within 7 days from the date of Purchase of notebook.
- HP Notebook series covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the notebook offer can be directed to notebook@redeemnow.in and desktop offer to desktop@redeemnow.in
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be Rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS





Salon Experience Booklet Offer T&Cs

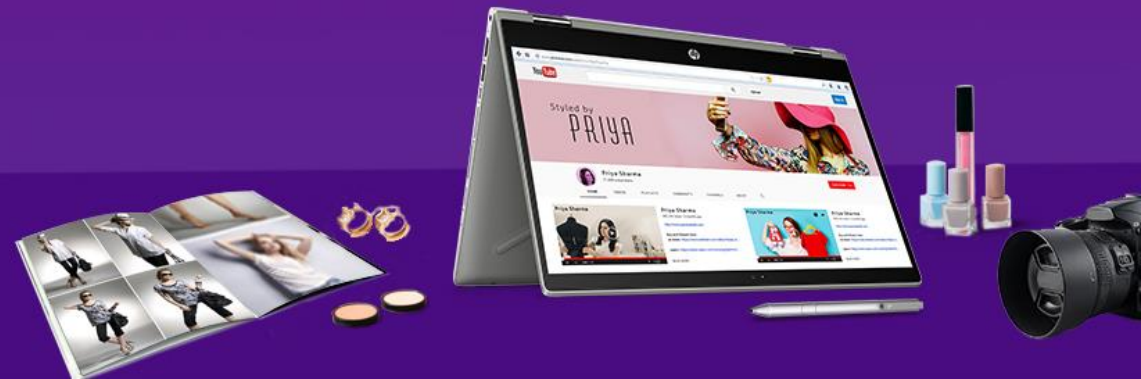
1. *The Salon Booklet Offer is valid only on Spectre AP, AE, Omen DC, AN, CE, Pavilion Gaming CX and CB series, Envy x360 AG series, Pavilion x360 CD, AD, Pavilion 14 CE, BF, Pavilion 13 AN, Pavilion 15 CS, CC, CK, CW series, HP 14/15 DR, DA, DX, DB, CF and CR series. Offer is not valid on Notebooks DOS SKUs, online derivative series and models with upfront pricing.*
2. *This voucher entitles the customer to a complimentary beauty treatment (Manicure + Pedicure + Hair Styling + Facial + Head Massage - all redeemable)*
3. *One offer can be redeemed per day per visit from Monday to Sunday at a participating salon in the city*
4. *A minimum of 2 days advance notice is mandatory to make an appointment.*
5. *Only one voucher per booking will be entertained. Multiple vouchers will not be booked together.*
6. *A maximum of one service can be availed per day/per visit*
7. *Log on to www.hpwomen.bigcityexperience.com for complete T&Cs and how to make the booking and use the voucher*





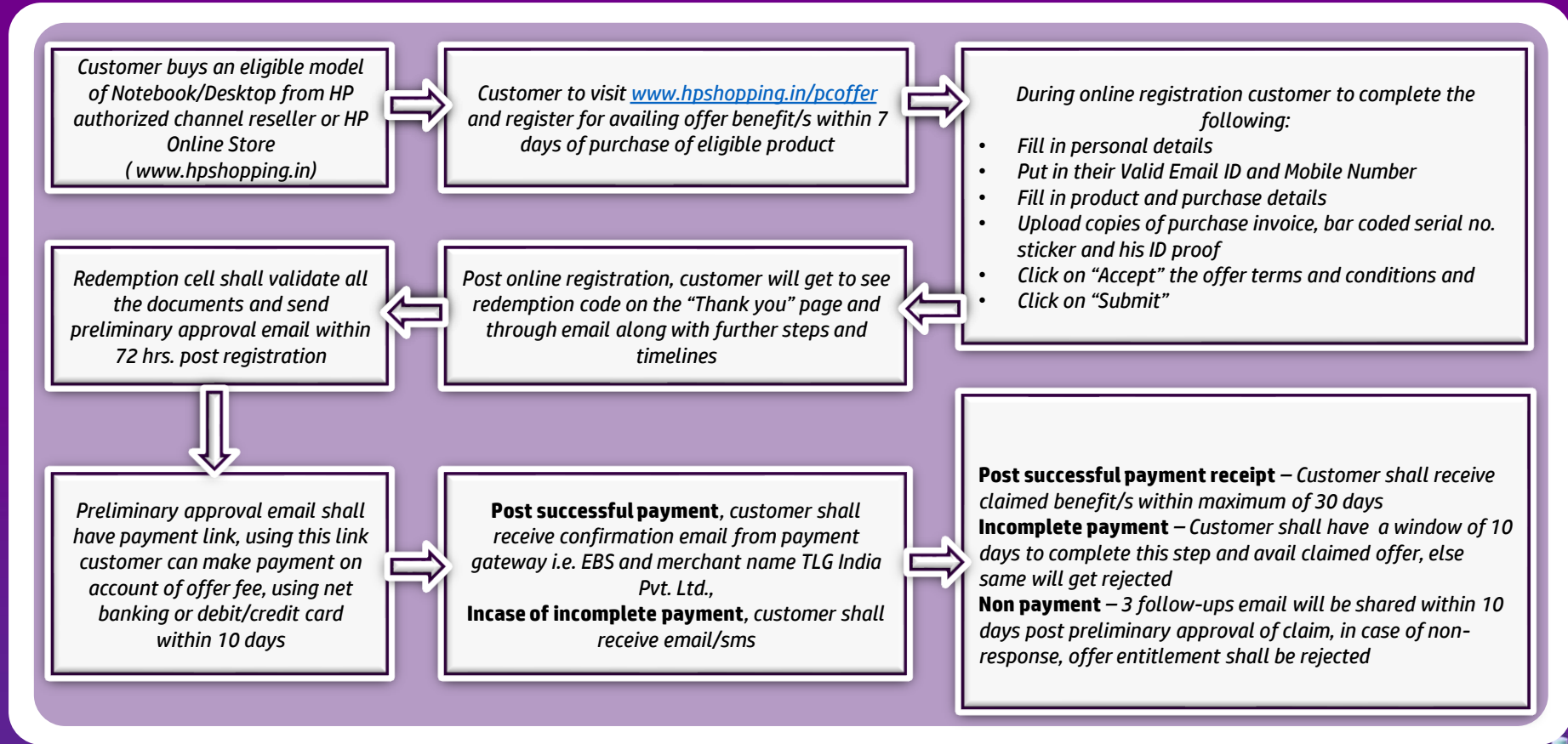
Tanishq Voucher Offer T&Cs

1. The results of the lucky draw contest will be announced post offer period 1st Mar – 10th Mar 2019 for each of the 10 days
2. One lucky winner on each day is entitled to a Rs 10000 Tanishq voucher under the contest
3. The lucky draw contest is valid for all residents of India over the age of 18 years except the state of Tamil Nadu and to employees, Agents, Dealers, or Distributors of HP India Sales Pvt Ltd and PREMIER SALES PROMOTIONS PVT LTD, its clients or agencies and their immediate families.
4. The offer is non-transferable, non-assignable and cannot be sold, or redeemed for cash. There is no cash alternative to this offer and all reservations are strictly subject to promotional availability.
5. Log on to www.hpwomen.bigcityexperience.com for complete T&Cs





Process note for redeeming the Peace of Mind Offer





Process note for redeeming the Salon Booklet Offer

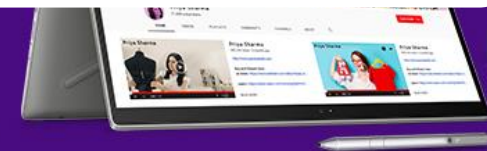
Customer buys eligible model of laptop/desktop from HP authorized channel reseller or HP Online Store (www.hpshopping.in), to register, logs on to www.hpshopping.in/pcoffer, and click on 'Redeem Offer' and enter the required details and upload the invoice

Post successful validation of the invoice, end user will receive salon booklet reward code along with the reward weblink on the registered mobile number and email within 48 business hours

To use the reward code, customer to log on to reward weblink enter the reward code, fill up the form and click submit. Customer receives an authentication code via SMS/EMAIL

Customer to go on the booking tab, enter the authentication code and select salon appointment dates and time and outlet preference etc and submit

Customer will receive a call from our concierge 24 hours prior to the booking date to confirm salon appointment. Post confirmation, customer will receive booking details by SMS/ Email





Peace Offerings worth Rs 21600



- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)
- Next Business Day Response*
- High-quality remote assistance and convenient Onsite support available the next business day*



- 1 year McAfee Internet Security (MIS) subscription on desktops and Laptops
- Trusted Anti-Virus for Comprehensive your device
- Protect your device; Anti-Virus; Free technical support



- 1 year of Burglary Cover with Theft Extension Insurance Policy
- Simple and Easy to claim
- 100% of Invoice amount reimbursed in case of any theft or burglary within 3 months from purchase date
- Upto 92.5% of Invoice amount is reimbursed until 1 year from the date of purchase
- Valid only eligible Series on HP notebooks. Not Valid for HP Desktops

*Terms and Conditions apply





Important things to note during registration

Some important points that need your attention while you opt for any redemption benefit/s.

- *During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.*
- *During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.*
- *At the time of registration, kindly keep a scanned copy of the following documents:*
 - *A copy of purchase invoice,*
 - *A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).*
 - *A copy of your valid ID proof.*
- *During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.*
- *Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.*
- *Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.*





Offer T&Cs

- All customer queries regarding the offer can be directed as per the following:
 - **Email** : Customer can write email to notebook@redeemnow.in for notebooks queries and desktop@redeemnow.in for desktop queries
 - **Callback** : In case customer wants talk to our representative, send SMS REDHELP to 53030, and we will give you a callback within 24 hours, or visit to www.redeemnow.in and using Helpdesk section provide details for call back
- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.





Peace Offering T&Cs



Additional 2 year Onsite Warranty- Consumer Notebooks & Desktops

- All HP Consumer notebooks come with 1 year default onsite warranty. This offer is for additional 2 years onsite warranty. Total Warranty period will be 3 years.
- The warranty certificate will be emailed to customer's registered email id. There will be no hard copy of the same. Customers need to carry a printout of this warranty certificate and invoice copy to HP authorized service centers in case of any after sales support requirement.
- Desktop Model's which already have 3 year warranty will not be eligible under this offer.

1 year McAfee Internet Security Subscription- Consumer Notebooks/Desktops



- 1 year McAfee Internet Security (MIS) subscription can be availed by downloading and installing MIS software via the link which will be sent in an email by HP Redemption Cell along with license key.
- For any service/performance issues regarding MIS, customers need to contact McAfee service center for any help. HP will not be responsible for any service or performance related issues of MIS.
- McAfee Service Center Toll Free No.: 1800-3000-2454, Also refer: <http://service.mcafee.com/faq/country.html>





Reliance Theft Insurance T&Cs



- HP Redemption Cell will get 1 year Burglary Cover with Theft Extension Insurance policy issued for the end-customers.
- The steps to avail insurance policy will be performed by HP Redemption Cell and customers will get the Insurance policy via email.
- Policy cover will start after HP Redemption Cell has approved the redemption.
- Policy to be issued on the Invoice amount in the name of the end-customer by Reliance General Insurance (RGI).
- Theft and burglary to be covered under the policy by RGI.
- Depreciation rate will be charged on the invoice value @ 2.5% per quarter. Please refer the example given in Table 1.1
- HP's role will be only till getting the policy issued for the end-customer
- In case of theft/burglary of laptop, customers need to approach RGI directly for claim filing/claim handling. HP will have no role to play in claim filing/claim handling.
- In case of any dispute, HP will have no obligation/liability towards resolving the same. Customers need to settle such disputes directly with RGI.
- End-customers need to ensure that the name with which they are registering at www.redeemnow.in/hpwomen has a bank account in an Indian nationalized or private bank. This is a compulsory requirement of RGI for claim disbursement.

Table 1.1: Example
Laptop purchase date: 17th October, 2018

Claim Logged Date:	Amount returned to customer:
Before 17th Jan'19	Full invoiced amount will be given to customer
17th Jan'19-16th April'19	2.5% will be cut from invoiced amount
17th April'19-16th July'19	5% will be cut from invoiced amount
17th July'19-16th Oct'19	7.5% will be cut from invoiced amount





Link to check policy details: <https://www.reliancegeneral.co.in/Insurance/SMEs/Burglary-and-Housebreaking/BurqlaryAndHouseBreaking.aspx>

Claims Filing/Handling

- *Claims to be intimated by the customer through RGI Call center or Online Portal.*
- *An FIR to be registered for the loss.*
- *Non traceable report to be occupied from the Police Department*
- *Documents required for submission to process the claim*
 - *Claim Form –Duly filled and signed*
 - *Policy schedule*
 - *Invoice Copy*
 - *Copy of FIR*
 - *Non Traceable report*
 - *KYC documents*
 - *NEFT Documents*
- *Claim will be settled within 7 days of the submission of all the completed documents by RGI.*
- *Call Center No. - 18003009*

NOTE:

- *Claim Filing/Handling is the sole responsibility of Reliance General Insurance.*
- *HP will not be responsible for the same.*
- *In case of any issues faced by end-customers in any of these 5 steps, they need to approach RGI service centers directly.*

