



Windows 10

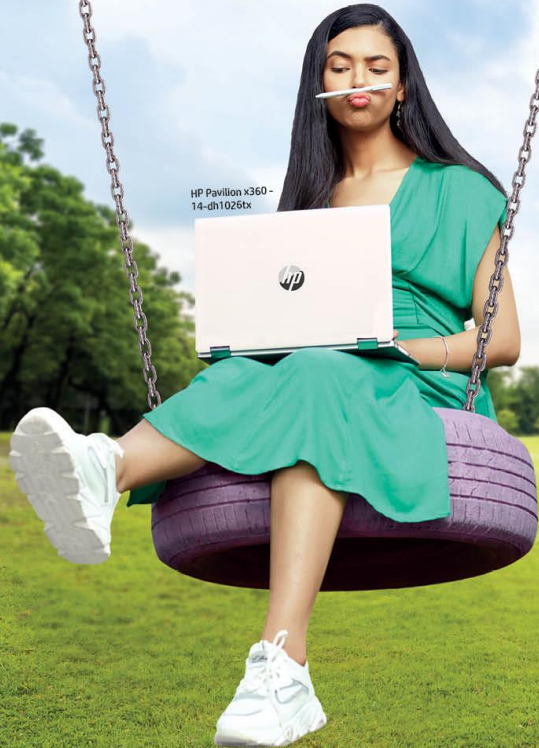
Amazing offers*
only for you!

Savings of up to ₹51000.00* on HP PCs.
Includes a Meritnation education
course worth up to ₹35000.00



A Modern PC with
Windows 10 & Office 2019

HP Pavilion x360 -
14-dh1025tx



HP BACK TO SCHOOL OFFER

Offer valid from 6th March'20 to 10th May'20

www.redeemnow.in/hpbacktoschooloffer



Office Home & Student 2019
included with this PC.



Expect more from a Modern PC.

Call 1800 419 4962 | Only with Intel® Core™ i7 Processor

T&C: Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.windows.com>. © Copyright 2020 HP Development Company, L.P.

<https://store.hp.com/in-en/default/pcoffer>



HP BACK TO SCHOOL OFFER



Offer valid from 6th March'20 to 10th May'20

www.redeemnow.in/hpbacktoschooloffer



Offer applicable on select entry
range



Safety Package worth
₹ 18,500.00



Annual Education Course worth
up to ₹35,000.00

HP BACK TO SCHOOL OFFER



Safety Package



Onsite 3 years
warranty



1 year Reliance Theft
Insurance



Unistal Data protection
Software



Protegent Antivirus

Meritnation



Annual Education Course

Classes 1-12th All
Subjects Self-study
annual course for
CBSE and ICSE
Boards





| HP NOTEBOOKS OFFER | | | Safety Package (Worth ₹ 18500.00) | | Annual Course | | |
|--------------------|----------------------|----------------------------|---|--|--|---|--|
| CATEGORIES | MODELS | SERIES |  (Worth ₹ 11216.00) |  (Worth ₹ 1599.00) |  (Worth ₹ 5000.00) |  (Worth ₹ 750.00) |  Annual Education Course (Worth ₹ 35000.00) |
| Gaming | Omen | DC, DH | | | ₹ 1299.00 | | ₹ 699.00 |
| | Pavilion Gaming | DK, EC | | | ₹ 499.00 | | ₹ 699.00 |
| Pavilion | Envy | AR, AQ, AG | | | ₹ 1299.00 | | ₹ 699.00 |
| | Pavilion x360/2-in-1 | DH | | | ₹ 1299.00 | | ₹ 699.00 |
| | Pavilion 13/14/15 | CE, AN, CS | | | ₹ 1299.00 | | ₹ 699.00 |
| | HP 14/15 Premium | DR, CR, DX, DK, FR | | | ₹ 1299.00 | | ₹ 699.00 |
| Chromebook | HP Chromebook | DA, CA, NA | | ₹ 1299.00 | | NA – Antivirus and Data Protection in-built | ₹ 699.00 |
| HP 14/15 | HP 14/15 with Office | DA, DB, CF, CS, DU, EQ, DR | | ₹ 1299.00 | | ₹ 299.00 | ₹ 1199.00 |
| | HP 14/15 with Win 10 | DA, DB, CF, CS | | ₹ 1299.00 | | ₹ 299.00 | ₹ 1199.00 |

*Terms & Conditions apply

*Inclusive of all taxes

Not Valid on Etail and Black Beauty SKUs.

<https://store.hp.com/in/en/default?offer>



HP DESKTOPS OFFER

Safety Package
(Worth ₹ 4750.00)

| CATEGORIES | PRODUCTS |   (Worth ₹ 3999.00) (Worth ₹ 750.00) |
|-------------------|--------------------------|--|
| GAMING | PAVILION GAMING | NA** |
| ENVY/ PAVILION | ENVY AIO PAVILION AIO | NA** |
| HP AIO/Tower | With Win 10 | ₹ 499.00 |
| | With DOS | ₹ 499.00 |



**Default 3 years warranty

*Inclusive of all taxes

HP BACK TO SCHOOL FINANCE
OFFER 2020

BAJAJ FINANCE

HDB

PINELABS



PRODUCT
CATEGORY



Omen X

15/3*

NA

6/0

Spectre
Omen/Pavilion Gaming
Envy, Pavilion x360
Pavilion 13/14
Pavilion 15
HP Chromebook
DR, DX, CR, DK

9/3*
Or
10/1*
Or
12/4*
or
15/5*

9/3*
Or
8/0*
or
6/0*

6/0

HP 14/15
Win 10

9/3*

9/3*

6/0

*Processing Fee Rs 499.

*Bajaj and HDB include DBD of 1.77% (inclusive of taxes)

*Terms & Conditions apply

<https://store.hp.com/in-en/default/offer>

OFFER TERMS AND CONDITIONS



- This offer is only applicable in case of purchase Via HP Online store (<https://store.hp.com/in-en/default>) or Over the Counter Sale through HP Authorized Resellers. The offer is NOT valid on purchase through any other Online Portal
- Offer is ONLY valid for end customer purchase made from 6th March 2020 to 10th May 2020..
- The 'HP Back to School' Offer is valid only on Omen DH, DC, Pavilion Gaming DK, EC, Envy AQ series, Envy x360 AG, AR series, Pavilion x360 DH series, Pavilion 14 CE, Pavilion 13 AN, Pavilion 15 CS, CW series, HP Chromebook DA, CA and HP 14/15 DR, DX, DK, CR, DA, DU, CF and DB series. Offer is not valid on Spectre and Omen X. Offer is not valid on Notebooks DOS SKUs, online derivative series, models with upfront pricing and BB SKUs
- This offer is valid on select SKUs of HP Notebook, any series that is not a part of eligible SKU list, will not be considered under this offer. Please check with your retailer about validity of the offer on your purchase. HP will not be responsible for any miscommunication in this regard.
- Please ensure that you enter correct serial number of your product while doing registration in this offer. The serial number of the Notebook entered by you at www.redeemnow.in/hpbacktoschooloffer will be used to check validity of the offer.
- The customer needs to register within 7 days from the date of purchase of notebook.
- HP Notebook series covered under this offer are also available without this offer.
- Please make sure that email id being provided at the time of registration on offer page, should be correct and belongs to the customer only, as all offer related communication shall be sent on this registered email ID only.
- All customer queries regarding the notebook offer can be directed to notebook@redeemnow.in and desktop offer to desktop@redeemnow.in
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- Offer claimed by online customer shall be processed and communicated through Email / SMS.

SAFETY PACKAGE WORTH ₹18500.00



UNISTAL_{3 in 1}
Recover - Enhance - Locate

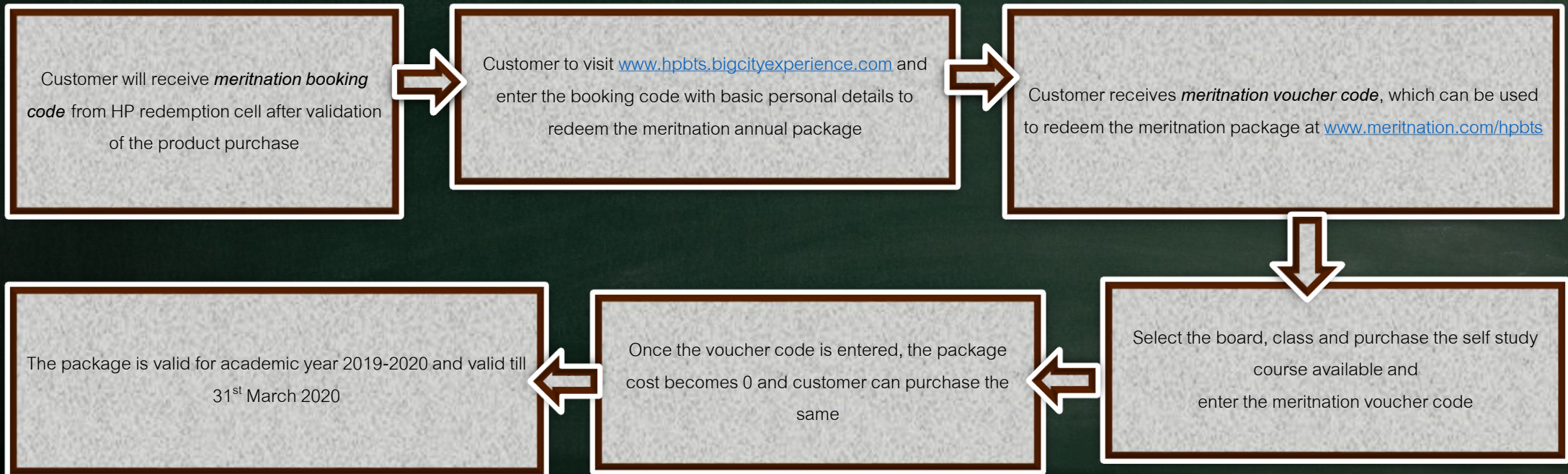


- Extend your Total Warranty Coverage to 3 years Onsite (1 Year Standard + 2 Year Extended)
 - Next Business Day Response*
 - High-quality remote assistance and convenient Onsite support available the next business day*
-
- *Crash Proof – No data loss & downtime, Data loss prevention, Recover lost/deleted data*
 - *SysBoost – Enhance system speed, Wipe out unwanted data, Disc space management*
 - *Locate Laptop – Track stolen laptop, user photo capturing, Automatic data encryption*
-
- 1 year Protegent Antivirus subscription on desktops and Laptops
 - Secure device from viruses
 - Fast & Easy Installation
-
- 1 year of Burglary Cover with Theft Extension Insurance Policy
 - Simple and Easy to claim
 - 100% of Invoice amount reimbursed in case of any theft or burglary within 3 months from purchase date
 - Upto 92.5% of Invoice amount is reimbursed until 1 year from the date of purchase
 - Valid only eligible Series on HP notebooks. Not Valid for HP Desktops

MERITNATION ANNUAL EDUCATION COURSE WORTH ₹35000.00



- The courses offered under HP 'Back to School' campaign will be available for the academic year 2019-2020 i.e. Valid till 31 March 2020
- The annual course contains self study course for all subjects of CBSE , ICSE and state board curriculum, covering 1st to 12th grades
- Once a user has redeemed a code and activated the selected premium course, the same cannot be changed to any other course. Also, code once redeemed cannot be reused or replaced.
- The courses are non-transferable and cannot be resold against a value by any user. Also, users cannot exchange or ask for an exchange of these courses.
- The offer does not include Live Classes and its two related features namely 'Assignments' (given by teachers during live class) and 'Recordings' of the classes which is not included in the package).



PROCESS NOTE FOR REDEEMING COMPLETE OFFER



Customer buys an eligible model of Notebook from HP authorized reseller or HP Online Store
(<https://store.hp.com/in-en/default>)

Customer to visit www.redeemnow.in/hpbacktoschooloffer and register for availing offer benefit/s within 7 days of purchase of eligible product

- During online registration customer to complete the following:
- Fill in personal details
 - Put in their Valid Email ID and Mobile Number
 - Fill in product and purchase details
 - Upload copies of purchase invoice, bar coded serial no. sticker and his ID proof
 - Click on "Accept" the offer terms and conditions and
 - Click on "Submit"

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration

Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

Post successful payment, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,
Incase of incomplete payment, customer shall receive email/sms

Post successful payment receipt – Customer shall receive claimed benefit/s within maximum of 30 days
Incomplete payment – Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected
Non payment – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected

IMPORTANT THINGS TO NOTE DURING REGISTRATION



Some important points that need your attention while you opt for any redemption benefit/s.

- *During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.*
- *During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.*
- *At the time of registration, kindly keep a scanned copy of the following documents:*
 - *A copy of purchase invoice,*
 - *A barcoded notebook/desktop serial number sticker (same can be taken from cardboard packaging).*
 - *A copy of your valid ID proof.*
- *During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.*
- *Select source of purchase and dealer name, and valid SKU. Post that offers will be displayed along with offer fee, make a selection of single or multiple offers based upon choice and offer amount will be shown accordingly, please check complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make a note of your redemption code, that will be a ready reference number for all future communications with redemption cell. Registration should be completed within 7 days of purchase of the product.*
- *Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be emailed to your registered Email ID/registered address within 30 days from the date of payment receipt.*





OFFER ESCALATION MATRIX

Email

notebook@redeemnow.in for notebooks
desktop@redeemnow.in for desktop

Call-back

Send SMS REDHELP to 53030, and will give a callback within 24 hours, or visit to www.redemnow.in and using Helpdesk section provide details for call back

Escalation

For escalations, customer can write to escalation@redeemnow.in

High escalation

For 4th level of escalation, customer can write to escmanager@redeemnow.in

- Offer benefit/s shall be processed and emailed on the registered email id or send to registered address within 30 days from the date of receipt of offer fee. In case of any delay in processing of the same customer will be informed through email.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point without giving any reason whatsoever.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that you may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and / or on account of the present offer.



SAFETY PACKAGE WITH

RELIANCE



- HP Redemption Cell will get 1 year Burglary Cover with Theft Extension Insurance policy issued for the end-customers.
- The steps to avail insurance policy will be performed by HP Redemption Cell and customers will get the Insurance policy via email.
- Policy cover will start after HP Redemption Cell has approved the redemption.
- Policy to be issued on the Invoice amount in the name of the end-customer by Reliance General Insurance (RGI).
- Theft and burglary to be covered under the policy by RGI.
- Depreciation rate will be charged on the invoice value @ 2.5% per quarter. Please refer the example given in Table 1.1
- HP's role will be only till getting the policy issued for the end-customer
- In case of theft/burglary of laptop, customers need to approach RGI directly for claim filing/claim handling. HP will have no role to play in claim filing/claim handling.
- In case of any dispute, HP will have no obligation/liability towards resolving the same. Customers need to settle such disputes directly with RGI.
- End-customers need to ensure that the name with which they are registering at www.redeemnow.in/hpbtc has a bank account in an Indian nationalized or private bank. This is a compulsory requirement of RGI for claim disbursement.

Table 1.1: Example

Laptop purchase date: 17th June, 2019

| Claim Logged Date: | Amount returned to customer: |
|----------------------------|--|
| Before 17th Sept'19 | Full invoiced amount will be given to customer |
| 17th Sept'19- 16th Dec'19 | 2.5% will be cut from invoiced amount |
| 17th Dec'19 - 16th Mar'20 | 5% will be cut from invoiced amount |
| 17th Mar'20 - 16th June'20 | 7.5% will be cut from invoiced amount |

SAFETY PACKAGE WITH

RELIANCE



Link to check policy details:

<https://www.reliancegeneral.co.in/Insurance/SMEs/Burglary-and-Housebreaking/BurglaryAndHouseBreaking.aspx>

Claims Filing/Handling

- Claims to be intimated by the customer through RGI Call center or Online Portal.
- An FIR to be registered for the loss.
- Non traceable report to be occupied from the Police Department
- Documents required for submission to process the claim
 - Claim Form –Duly filled and signed
 - Policy schedule
 - Invoice Copy
 - Copy of FIR
 - Non Traceable report
 - KYC documents
 - NEFT Documents
- Claim will be settled within 7 days of the submission of all the completed documents by RGI.
- Call Center No. - 18003009

NOTE:

- Claim Filing/Handling is the sole responsibility of Reliance General Insurance.
- HP will not be responsible for the same.
- In case of any issues faced by end-customers in any of these 5 steps, they need to approach RGI service centers directly.



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THANK YOU



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