HP EXCLUSIVE CHROMEBOOK OFFER

Offer Validity – 1st May'21 to 30th June'21

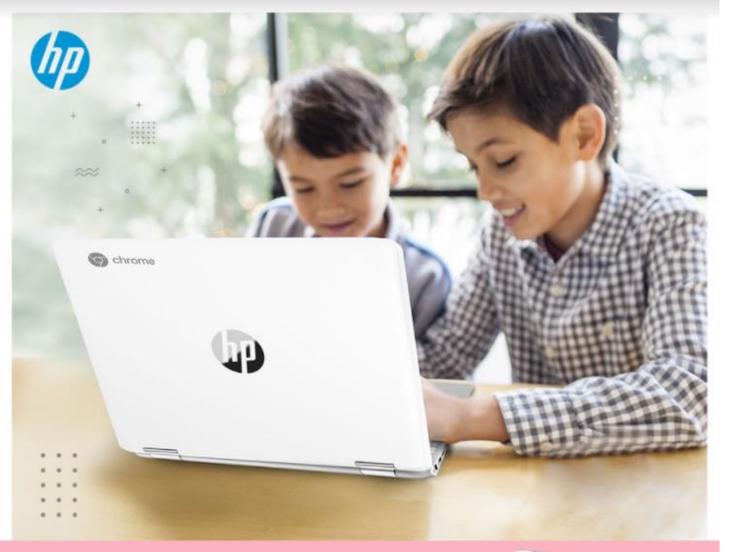
Features of a laptop. Freedom of apps.

1 year subscription of Toppr worth up to ₹50,000

On Select HP CHROMEBOOKS







Unbox the future of learning with millions of apps Bring home the **HP Chromebook** today







HP Chromebook x360 12b-ca0010TU

Offer Details

Reinvent Learning



1 year Subscription of Toppr worth up to Rs 50,000, Valid till 30th June, 2022

Offer valid on select HP Chromebook models





Storage

Google One

Get 12 months of Google One* with your Chromebook. Enjoy plenty of space for all your files with 100GB cloud storage across Google Drive, Gmail, and Google Photos.

Offer valid on all HP Chromebooks

Offer Terms & Conditions

Offer Period: 1st May, 2021 to 30th June 2021

Offer Details: On buying the select HP Chromebook models covered under the offer, get a 1 year Toppr Subscription worth upto Rs 50,000 and on all HP Chromebooks get 1 year Google One subscription (includes 100GB Google cloud space)

Processing Fee: There is a processing fee of Rs 99 for redeeming the Toppr offer worth up to Rs 50,000

Customer facing Terms & Conditions:

- Toppr Offer valid on purchases made from 1st May to 30th June, 2021. 1 year subscription will be valid till 30th June, 2022, irrespective of date of activation
- Offer to be redeemed within 30 days from the date of purchase.
- Toppr Offer only valid on HP Chromebook below models only

Part	Part Description
1P1J8PA#ACJ	HP Chromebook 12b x360-ca0010TU
2Z326PA#ACJ	HP Chromebook 14a-na0002TU
2Z332PA#ACJ	HP Chromebook 14a-na0003TU
1B9K4PA#ACJ	HP Chromebook x360 14c-ca0004TU
2E4N0PA#ACJ	HP Chromebook 11a-na0002MU

- This offer is only applicable in case of purchase via HP Online store (https://store.hp.com/in), Flipkart, Amazon or Over the Counter Sale through HP Authorized Resellers.
- Google one Offer valid on all HP Chromebook purchases

Offer Terms & Conditions

<u>Toppr offer Customer Redemption flow –</u>

- 1. Customer purchases the select HP Chromebook device on which the offer is valid from HP Online store (https://store.hp.com/in), Flipkart, Amazon or Over the Counter Sale through HP Authorized Resellers.
- 2. After device purchase, customer registers on the redemption website (www.redeemnow.in/hpchrome11offer) within 30 days, and share the details to be validated
- 3. Post detail verification and valid purchase verification, HP and Toppr will activate the subscription on the phone number and the class shared by the customer within 10 to 15 working days and share an email with the customer with login id (phone number) and password

Google One offer Customer Redemption flow-

- 1. Customer purchases the select HP Chromebook device on which the offer is valid from HP Online store (https://store.hp.com/in), Flipkart, Amazon or Over the Counter Sale through HP Authorized Resellers.
- After device purchase, customer logs into the HP Chromebook device and goes to mentioned link https://www.google.com/chromebook/perks/
- 3. Customer can redeem the Google One offer by clicking on 'Get Perk'`

Toppr Terms and Conditions

- 1. The subscription will include the **Toppr Plus Advanced Package** (Learn and Practice modules)
- 2. The subscriptions will be active till 30th June 2022 for all classes (5-12) irrespective of date of activation
- 3. This offer will not be valid for existing paid customers of Toppr
- 4. This offer cannot be combined with any other offers of Toppr
- 5. This offer is not valid if you attend a home counselling session by Toppr
- 6. Once a user has selected a particular grade for activation of course, the same cannot be changed to any other grade. Also, code once activated cannot be reused or replaced.
- 7. The courses are non-transferable and cannot be resold against a value by any user. Also, users cannot exchange or ask for an exchange of these courses.
- 8. Customer queries regarding the Toppr subscription post redemption can be directed to Toppr customer service center -

HP Terms and Conditions

- The HP Products covered under this offer are available without this offer.
- All customer queries regarding the notebook redemption offer can be directed to notebook@redeemnow.in. All queries regarding the Toppr offer post redemption can be directed to Toppr customer service team -
- To redeem the offer, the customers need to present the HP Product invoice copy and a government identity and address proof. The sufficiency of these documents for the purposes of redeeming this offer will be determined by HP and HP will not be liable in any way to the Customer in case of a rejection of any of these documents.
- This offer cannot be combined with any existing offers on HP Chromebook
- Same email id and mobile number can be used to register for the offer redemption for only two times, If more than 2 requests are received with a single contact details, the claim for offer benefit/s shall be rejected.
- In case of any customer issues related to the offer (post online registration), a maximum of 3 attempts will be made to ensure the validity of the redemption and resolve genuine issues subject to fulfillment of terms and conditions of the offer.
- HP shall not be held responsible for any delay in communication with regard to this offer. Offer can be withdrawn or changed by HP at any point during the term of this program without giving any reason whatsoever.
- HP will be responsible only to the extent of standard HP warranty accompanying any of the HP Products covered under this offer.
- To the extent permitted by law, the Customers by availing this offer agree and undertake not to hold HP and/or or any of their group entities or affiliates, their respective directors, officers, employees, agents, vendors, responsible for or liable for, any actions, claims, demands, losses, damages, costs, charges and expenses that the Customer may/might have suffered, sustained or incurred, or claims to suffer, sustain or incur, by way of and/or on account of the present offer.
- All disputes will be subject to Bangalore courts' jurisdiction.
- (i) In the event of any queries from customers in relation to the Offer, customers can reach out to HP who in turn share the queries on best effort basis with Toppr for its resolution as per the Offer T&C. HP shall not be responsible for any queries on offer which remain unresolved by Toppr
- (ii) In the event of any queries on HP Products and its warranties, customers are requested to reach out to HP for its resolution.

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Process Note to Redeem the Offer

Customer buys an eligible model of HP Chromebook from HP Online store (https://store.hp.com/in), Flipkart, Amazon or Over the Counter Sale through HP Authorized Resellers.

Customer to visit

www.redeemnow.in/hpchrome11offer and register for availing offer benefit/s within 30 days from the date of purchase of eligible product.

Redemption cell shall validate all the documents and send preliminary approval email within 72 hrs. post registration Post online registration, customer will get to see redemption code on the "Thank you" page and through email along with further steps and timelines

During online registration customer to complete the following:

- Fill in personal details
- Put in their Valid Email ID and Mobile Number
- Fill in product and purchase details
- Upload copies of purchase invoice, bar coded serial no. sticker, his ID proof,
- Click on "Accept" the offer terms and conditions and
- Click on "Submit"

Preliminary approval email shall have payment link, using this link customer can make payment on account of offer fee, using net banking or debit/credit card within 10 days

Post successful payment, customer shall receive confirmation email from payment gateway i.e. EBS and merchant name TLG India Pvt. Ltd.,

Incase of incomplete payment, customer shall receive email/sms

Post successful payment receipt — Customer shall receive claimed benefit/s within maximum of 15 days
Incomplete payment — Customer shall have a window of 10 days to complete this step and avail claimed offer, else same will get rejected

Non payment – 3 follow-ups email will be shared within 10 days post preliminary approval of claim, in case of non-response, offer entitlement shall be rejected

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Important Things to Note

Some important points that need your attention while you opt for any redemption benefit/s.

- During online registration for the offer, contact person's name should be same as written on the copy of purchase invoice.
- During upload of the documents, kindly ensure that all documents are clearly visible and file size should not be more than 2 MB.
- At the time of registration, kindly keep a scanned copy of the following documents:
 - A copy of purchase invoice,
 - A barcoded notebook serial number sticker (same can be taken from cardboard packaging).
 - A copy of your valid ID proof.
- During the registration process, you will be asked to re-confirm your email ID and validate your mobile number through OTP process, so you are requested to complete this process to proceed further. Re-confirmation of email ID and Mobile number is a mandatory step to ensure that all important communications related to the offer and all your offer benefits reach to you directly.
- Select source of purchase and dealer name, and valid SKU. Post that offer will be displayed along with offer fee. please check
 complete details before you click on Submit button. Upon successful submission of details, a thank you page will open, please make
 a note of your redemption code, that will be a ready reference number for all future communications with redemption cell.
 Registration should be completed within 30 days of purchase of the product.
- Within next 72 hours of the registration, you will receive an email with preliminary approval of your redemption request. If your details are in order, you will be advised to visit payment link to make the payment of the offer. This option will be open for 10 days from the date of this email. Post successful receipt of payment, offer processing shall start and approval SMS will be shared on your registered mobile number. As per terms of the offer, all claimed benefit/s shall be sent to you on your registered email address or on contact no. with us within 15 days from the date of payment receipt.